AN GARDA SÍOCHÁNA

DMR East Divisional Policing Plan 2023

"Keeping People Safe"
"Ag Coinneáil Daoine Sábháilte"

Divisional Officer's Foreword

It is my great privilege to launch this Divisional Policing Plan for DMR East for 2023, which sets out the policing, operational and strategic objectives for 2023, taking into consideration key safety issues for the community in DMR East for the period 2023. It will form the basis of our annual work plans for implementation of the strategy.

During the process of developing this plan, consultation was undertaken with specialist units and managers within the DMR East Division to seek their views on the draft high-level objectives and associated actions, and we thank all who took part. This consultation focused on the key areas below

1. Community

2. Tackling Crime & Preventative Policing

3. Victims and the Vulnerable

4. Protecting the Security of the Irish State

5. Sustainable Change & Innovation

I would like to sincerely thank everybody involved in the development of this plan, and look forward to seeing the implementation of the strategy with confidence that it will contribute to a safer division.

Matthew Nyland, Chief Superintendent,

Dublin Metropolitan Region, Eastern Division

How to contact your Division – Always call 999 or 112 in an emergency

Superintendents, and office contact	Station	Opening Hours	Telephone
Stations	Dun Laoghaire	24 hours	01 666 5000
	Cabinteely	24 hours	01 666 5400
	Shankill	24 hours	01 666 5900
	Blackrock	24 hours	01 666 5200
	Dundrum	24 hours	01 666 5600
	Stepaside	24 hours	01 666 5700
Superintendent	Dun Laoghaire	Monday to Friday 9am to 5pm	01 666 5082
	Blackrock	Monday to Friday 9am to 5pm	01 666 5282
Diversity officers for the Division can be found here on the Garda Website			
Crime Prevention officers for the Division can be found here on the Garda Website			
Drug related intimidation inspectors for the Division can be found here on the Garda Website			

1. Community

Continue to strengthen connections with communities, working in partnership to keep people safe.

National Targets	Divisional Outcomes
1.1 Work in partnership, through the Community Policing Framework, developing sustainable solutions to community concerns	Strong working relationships with community partners.
1.2 Deliver a policing service that recognises the diversity of the people we serve	Reporting of crimes from minority and diverse groups. Positive interaction between An Garda Síochána and young people in the division. Continuous communication with groups representing diverse communities.
1.3 Work in partnership with other agencies to combat the harm caused by drug dealing in communities	Reduced harm in our communities. Impact criminals and their ability to distribute controlled drugs. Impact the ability of criminal gangs to instil fear and use violence within communities.

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1. Our Regular Work with the Community

Work	Method	Work	Method
Joint Policing Committee		Youth e.g. Garda Youth Awards	
Local Policing Fora (Central Dun Laoghaire; Shankill/ Loughlinstown/ Ballybrack; Sandyford & Stepaside; Dundrum & Stillorgan)		Older Community e.g. Garda Older Persons Association	
Utilising Problem Oriented Policing (SARA) as a community problem solving initiative in external engagement e.g. JPC, LPF etc.		Older Community e.g. Age Friendly Strategy	
Community Groups		Minority Groups e.g. Southside Travellers Action Group	
Engagement with Youth Services in place to build and maintain interactions with young people in the area		Minority Groups e.g. Dun Laoghaire Refugee Project	
Youth e.g. Schools Programme		Provide information and appropriate supports to victims of Hate Crime and their communities.	
Youth e.g. TY Programme		Continue Operation Fógra and the Drug Related Intimidation reporting programme to provide support to victims and their families.	
Implement actions assigned to An Garda Síochána under the National Drugs and Alcohol Strategy		Detection of Drug Offences on Public Transport under Operation Saul	
Continue Operation Tara to disrupt, dismantle and prosecute drug trafficking networks at all levels.			

2. Tackling Crime & Preventative Policing

Proactively anticipating and addressing crime, including new and emerging crime trends, utilising effective informeation-led policing approaches.

National Targets	Divisional Outcomes
2.1 Deliver proactive, intelligence-led responses to volume crime to address current and emerging trends	Increased capacity for preventative policing to prevent and disrupt crime.
2.2 Continue to enhance our capacity to address fraud and cyber-enabled crimes	Proactively provide crime prevention advice specifically linked to cyber-crime and fraud. Reduction of harm in the community.
2.3 Proactively disrupt Organised & Serious Crime in collaboration with national and international partners	Successful outcomes from targeted operations. Quality intelligence recorded and utilised in preventative policing. Increase in the number of crime prevention interactions with the public.

2. Our Regular Work and Service Standards

Work	Method	Work	Method
Develop responsive and timely local operations to tackle new and seasonal crime trends		Specialist training	
Implement National and Regional Operations		Effective management of Warrants and Summonses	
Issuing targeted crime prevention advice.		Deliver targeted crime prevention advice in relation to fraud and cyber-enabled crime.	
Ongoing intelligence-led disruption of organised criminal activity.			

Key Indicator	Key Indicator
Proactive policing operation outcomes	Intelligence led disruptions of organised crime
Crime prevention advice readily available to the community	Strengthening our Fraud and Cyber-Crime Strategy

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3. Victims & the Vulnerable

Reducing harm by promoting and protecting the dignity and Human Rights of victims and all vulnerable persons interacting with An Garda Síochána.

National Targets	Divisional Outcomes
3.1 Ensure all victims interacting with An Garda Síochána receive the appropriate service and supports with a particular focus on domestic, sexual and gender-based violence	Developing confidence in the community by supporting, training, and equipping Garda members. Detection and investigation of those targeting individuals.
3.2 Embed a system of outcomes-based measurement for all crime types, in addition to standard statistical reporting of crime	Reliable data and reporting, allowing strong decision making to support the needs of victims.
3.3 Promote and enforce responsible behaviour on our roads working in partnership with the Road Safety Authority and other partner agencies	Safer roads and collaboration with external transport agencies.

3. Our Regular Work and Service Standards

Work	Method	Work	Method
Post-incident contact		Promote initiatives to improve the public's awareness and understanding of coercive control.	
Domestic Abuse Risk Evaluation Domestic Abuse Co-Ordination Team		Continued implementation of Operations Faoiseamh/ Caomhnaigh	
Divisional Protective Services Unit		Ongoing liaison with TUSLA	
Continue to support Elderly victims		Improve awareness of the needs of victims when engaging with Garda members	
Implementation of Roads Policing Operation Plan		Engage with DLRCC in relation to Road Safety	
Detection, and strict enforcement of lifesaver offences.		Promote awareness and the importance of road safety through the Garda Schools Programme	
Key Indicator		**Key Indicator**	
Provision of a quality service to victims of crime		Safer roads and increased visibility on our roads through national and local roads policing operations	
Adapting an outcomes based approach to crime, focusing on the victim and their community			

4. Protecting the Security of the Irish State

Protecting the Security of the State and its people from terrorism and threats to its vital interests.

National Targets	Divisional Outcomes
4.1 Ongoing implementation of the Security Service Development Plan strengthening the security and intelligence capability of An Garda Síochána	Strong ability to identify and respond to current and emerging threats. Strong relationships with partners both domestic and international.
4.2 Ensuring preparedness for major emergencies through training, ongoing awareness building in An Garda Síochána and engagement in Major Emergency Management activities	Preparedness for major emergencies.
4.3 Conduct intelligence-led operations, working in partnership with domestic and international agencies to proactively identify and disrupt terrorism and the activities of hostile actors	Reliable and informed intelligence, allowing effective prevention of, and reaction to threats to state security.

5. Sustainable Change & Innovation

Inspiring and sustaining a culture of continuous improvement, enhancing innovation and responsiveness to change.

National Targets	Divisional Outcomes
5.1 Enhance Change Capacity and Capability in An Garda Síochána through the implementation of the Change Management capacity-building plan.	Strong change capacity and capability in the Division. A supported culture of innovation.
5.2 Evolve towards a future state for An Garda Síochána, strengthening effectiveness, service delivery and realising our strategic objectives, underpinned by the vision of the Commission on the Future of Policing in Ireland	Delivery of strategic objectives to improve management, efficiency, and collaboration throughout the state, without impacting on service delivery.
5.3 Build on existing sustainable practices in An Garda Síochána through the development of a Garda Environmental Sustainability Plan aligned to the Government Climate Action Plan	Being environmentally stable, and continuous improvement into the future.

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Enabler 1: Partnerships

An Garda Síochána values being a people focused organisation

National Targets	Divisional Outcomes
E1.1 Enhance our capacity to provide appropriate Human Resources, Training, Learning and Development supports, enabling our personnel to succeed in their role	Enhanced and more efficient ways of enabling learning, development, and information-sharing throughout the organisation.
E1.2 Further support our personnel through the implementation of health and wellbeing initiatives aligned to the principles of the Health and Wellbeing Strategy	Strong support of health, wellbeing and employee engagement across the division.

Enabler 2: Partnerships

Engage and sustain strategic, collaborative partnerships to continually strengthen our knowledge, service and effectiveness.

National Targets	Divisional Outcomes
E2.1 Continue to work with partners to enhance our multi-disciplinary approaches	Developing strategic partnerships at all levels to drive effective and measurable outcomes for the communities we serve.
E2.2 Explore and develop opportunities for collaboration with specialists, universities, research hubs and internal and external thought leaders	Ability to explore and develop partnerships with specialists, thought leaders, universities and research hubs.

Enabler 3: Engagement

Develop clear two-way communication and engagement through new and existing channels.

National Targets	Divisional Outcomes
E3.1 Strengthen two-way engagement with national and local level partners, listening to and understanding the needs of our communities.	Strong approach to internal and external engagement. Ability to listen and respond to the diverse needs of our people and communities.
E3.2 Understand and respond to the results of An Garda Síochána Culture Audit	Respond to results of cultural audit, and implement change when appropriate, improving support and service delivery of Garda personnel.

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Enabler 4: Empowerment & Trust

Foster a culture of empowerment and trust, rooted in integrity and the protection of Human Rights.

National Targets	Divisional Outcomes
E4.1 Promote and strengthen professional conduct amongst An Garda Síochána personnel, fostering a culture of empowerment and trust.	Empower our personnel, providing them with effective processes, appropriate tools, and placing the Code of Ethics and human rights at the core of their decision making. More efficient and effective processes to support management and front line operations in providing a consistent and effective service.
E4.2 Roll out of An Garda Síochána Organisational Operating Model	Organisational modernisation in-line with the Operating Model, improving management structures, administration efficiency, and front line resourcing, without significant impact on service provision.

Enabler 5: Information-Led Policing

Cultivate an information-led service, using data and technology to drive efficiencies, effectiveness and decision-making.

National Targets	Divisional Outcomes
E5.1 Enhance information-led policing through the implementation of the 2023 ICT Roadmap, advancing the realisation of our Data and Technology Vision	An information and technology ecosystem, increasing our capacity to provide consistent information across all levels of An Garda Síochána.
E5.2 Improve the consistency of our data by operationalising the data quality process, validated by an external review	Engaging in quality assurance structures and culture which recognises the central importance of data as an organisational asset, managing it in an ethical manner.

Finding Additional Support

Name	Website	Email	Telephone
Sonas	www.domesticabuse.ie	info@sonasdomesticabuse.ie	1800 222 223 01 866 2015
Women's Aid	www.womensaid.ie	info@womensaid.ie	1800 341 900
Mens Aid	www.mensaid.ie	hello@mensaid.ie	01 554 3811
Rape Crisis Centre	www.drcc.ie	info@rcc.ie	1800 778 888
Royal National Lifeboat Institution (RNLI)	www.rnli.org		999/ 112
Mountain Rescue	www.dwmrt.ie		999/ 112
Dún Laoghaire–Rathdown County Council (DLRCC)	www.dlrcoco.ie	info@dlrcc.ie	01 205 4700
Childline	www.childline.ie		1800 66 66 66
Samaritans	www.samaritans.org/ireland	jo@samaritans.ie	116 123
Irish Society for the Prevention of Cruelty to Children (ISPCC)	www.ispcc.ie	info@ispcc.ie	012342000
Dublin Society for Prevention of Cruelty to Animals (DSPCA)	www.dspca.ie	info@dspca.ie	01 499 4700

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Appendix: Public Attitude Survey (PAS)

Strategic Objectives	Measures
Community - Continue to **strengthen connections** with communities, **working in partnership** to keep people safe	- Proportion of respondents who report satisfaction with local Garda Service. - Proportion of respondents who perceive An Garda Síochána do not deal with things that matter in the community. - Proportion of respondents who state Gardaí in the area treat everyone fairly regardless of who they are. - Proportion of respondents who report An Garda Síochána listen to the concerns of local people. - Proportion of respondents who state the Gardaí would treat you with respect if you had contact with them for any reason. - Proportion of respondents who perceive An Garda Síochána as community focused.
Tackling Crime & Preventative Policing - **Proactively anticipating** and addressing crime, including new **and emerging** crime trends, utilising effective information-led policing approaches	- Proportion of respondents who perceive crime as a serious or very serious problem locally. - Proportion of respondents that worry they or anyone that lives with them may become a victim of cyber crime. - Proportion of respondents with fears about the level of crime in general. - Proportion of respondents for whom fear of crime has no impact on quality of life. - Proportion of respondents who are aware of Garda patrols. - Proportion of respondents who stated they were a victim of the same type of crime multiple time in the last 12 months. - Proportion of respondents who state An Garda Síochána is human-rights focused. - Proportion of respondents who perceive An Garda Síochána as effective in tackling crime. - Proportion of respondents who perceive Garda presence in their local area as about right. - Proportion of respondents who state the Gardaí in my area can be relied on to be there when you need them.
Victims & the Vulnerable - Reducing harm by **promoting and protecting** the dignity and **Human Rights** of **victims and all vulnerable persons** interacting with An Garda Síochána	- Proportion of victims who are quite satisfied or very satisfied with how An Garda Síochána handled their case. - Proportion of victims that reported their most recent crime experienced. - Proportion of respondents who stated for their most recent incident, Gardaí responded quickly when the incident was first reported. - Proportion of respondents who stated they were contacted by An Garda Síochána after their most recent incident was reported.
Sustainable Change & Innovation - Inspiring and sustaining a culture of **continuous improvement**, enhancing **innovation** and responsiveness to change	Proportion of respondents who perceive An Garda Síochána is modern and progressive.
Enablers - 1. **People & Purpose** 2. **Partnerships** 3. **Engagement** 4. **Empowerment & Trust** 5. **Information-Led Policing**	- Proportion of respondents who state An Garda Síochána is well managed. - Proportion of respondents who agree or strongly agree that An Garda Síochána is representative of the diverse communities it serves. - Proportion of respondents who report having a medium to high trust in An Garda Síochána.

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Icon Bank

Meaning	Icon
	Virtual meeting
	In person Meeting
	By phone
	By email
	By post
	By radio
	By television
	Through social media
	Media Campaigns
	Training
	Through corporate systems
	In person Gardaí
	Plain Clothes Gardaí
	CCTV
	On foot
	By bicycle
	With Cars
	By Motorcycle
	On buses
	On trains

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